

CITY OF MIAMI BEACH
Office of the City Manager
Letter to Commission No. 032-2005



To: Mayor David Dermer and
Members of the City Commission

Date: February 4, 2005

From: Jorge M. Gonzalez
City Manager

A handwritten signature in dark ink, appearing to read "JMG", written over the printed name of the City Manager.

Subject: FINAL COPY OF ENGLISH AND SPANISH RESIDENT SURVEY

The purpose of this LTC is to provide you with a final copy of the English resident satisfaction survey, along with the translated Spanish version. The phone surveys will begin on Saturday, February 5 with the calls continuing for approximately two weeks.

As we have discussed, the intended purpose of the survey is to gather general feedback and input from our residents on their level of satisfaction with the services we provide, as well as to help identify priority areas that we as an organization should be focusing on.

Staff is working with our contact at the Hay Group to finalize the drafts of the business and civic organization surveys. Once those are completed, I will share with you to solicit your feedback.

If you have any questions or need any additional information, please feel free to contact me.

JMG/vri

F:/cmgr/all/LTC2005/Final Survey English/Spanish

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